



FLUID CONTROL CONTRACTING & TRADING COMPANY

"QUALITY POLICY"

The Company Strives to Provide Clients with Defects Free Engineering, Procurement, Construction, Fabrication, Testing & Commissioning of Electro-Mechanical works in Chilled & Hot water Projects.

Fluid Control Contracting & Trading Company is dedicated to ensuring that:

- Customer Requirement Will Be Fully Understood & Satisfied.
- To Establish, Implement & Maintain an Efficient and Effective Quality Management System That Meets the Requirement of The ISO 9001:2015
- Individual, Team & Managerial Accountabilities Will Include Clear Responsibility for Quality.
- To Implement, By All Vendors and Subcontractors and Sub-Tiers Thereof, The Quality System On All Activities and Operation That Affect the Quality of the Products.
- Quality Management Activities Will Be Planned and Based On Minimizing Risk.
- Emphasis Will Be On Process Management.
- Management Review Will Be Used as A Fundamental Tool Supported by Effective Metrics.
- Quality and Continuous Improvement Will Be Made Fundamental Aspects of Every Employee's Performance & Responsibility.
- To Review and Monitor the Quality System Regularly Throughout the Contract Period Using Measurable Quality Objectives at Relevant Levels and Functions Within the Organization.
- Life Cycle Management and Supporting Tools and Techniques Will Be Employed to Drive Continuous Improvement in All Processes.
- Internal Models of Business Excellence Will Be Used.

This Quality Policy Is Issued, Communicated and Understood and Reviewed for Continuing Suitability Within the Organization by The Undersigned General Manager On Behalf of Contractor.

A handwritten signature in blue ink, appearing to read "Rami Ebraheem Hamdan Suliman", written over a horizontal line.

General Manager:

Rami Ebraheem Hamdan Suliman